



2014 NEW CUSTOMER ORIENTATION

Ordering:	By Fax:	1-866-822-7329 or 1-940-323-8868
	By Email:	Send Directly To Account Manager
	By Phone:	1-800-367-6834 or 1-940-323-8898
	Hours:	8:00 AM till 5:00 PM Central Standard Time M - F
Cataloging / Pricing:	Website:	www.austinbaker.net
	Electronic Cataloging:	Activant, Wrenthead, Triad, NexCat & NexPart
	Pricing:	From your local representative (1-800-367-6834)
Labels:	Austin Baker, Performance Air or Blank/Generic Labels Custom Labels available upon company qualification. Label must include the ABI Part No. Labels may include one (1) additional competitive Part No. Labels will include our Barcode numbering system.	
Packaging:	White / Brown Plain Boxing.	
Payment Terms:	Net 30 Days for those that qualify. Customer has opportunity to receive 1% credit when payment made within 10 days of invoice	
Pre-Paid Freight:	All customers qualify for Pre-Paid Freight. Pre-Paid Freight amount depends on Customer's Program International, Hawaii, Alaska orders must ship to a Continental US Dock.	
Warranty:	One (1) Year Warranty applies to ALL ABI Compressors. Documentation required to prove proper installation, flushing and vacuuming. Returned warranty must have pre-approved Returned Goods Authorization (RGA). See "Warranty Policies" for more details.	
Technical Support:	By Phone:	1-940-382-3281
	Hours:	8:00 AM till 5:00 PM Central Standard Time, M - F
Shipping Point:	Denton, TX 76205 (30 miles north of Dallas, TX).	
Backorder Policy:	Customer can choose 1) Ship & Hold Backorders or 2) Ship & Cancel Backorders.	
Drop Ship Program:	Available to all Customers in Good Standing.	
Special Order Program:	Our Special Order and R & R Program available to all Customers in Good Standing.	
Stock Adjustment Policy:	Up to 5% of current year's Net Purchases, may be returned with offsetting Purchase Order. See Company "Stock Adjustment Policies" for complete details.	

CALL US TODAY TO PLACE AN ORDER OR GET MORE INFORMATION !!!

AUSTIN BAKER INDUSTRIES, INC.

Toll Free: 800-367-6834 Toll Free Fax: 866-822-7329
Direct / Intl. 940-323-8898 Direct Fax: 940-323-8868
PO Box 1606, Denton, TX 76202; 201 Exposition, Denton, TX 76205